

Joe's Roadside Assistance LLC INVOICE SERVICE AGREEMENT & PAYMENT AUTHORIZATION

By approving this invoice, making payment, or accepting services, you (“Customer”) agree to the following:

- You authorize **Joe's Roadside Assistance / JRS Roadside Techs / JRS Mobile Mechanics (“Company”)** to charge the full agreed amount for services, including labor, travel time, diagnostics, equipment, and applicable fees.
- All payments are **final and non-refundable** once a technician is dispatched, travel has begun, or service is in progress.
- You agree **not to initiate a chargeback or payment dispute** for services that were requested, scheduled, dispatched, or performed. Any chargeback in violation of this agreement constitutes a **material breach and may be treated as fraud**.
- You agree that dissatisfaction unrelated to failure to perform the agreed service does **not qualify for a refund or dispute**.
- You acknowledge that the Company maintains **documentation of service**, including GPS data, timestamps, photos, videos, and communication records, which may be used in disputes, arbitration, or legal proceedings.
- You agree not to **negotiate pricing with technicians** or attempt to bypass Company systems. All pricing is set solely by the Company.
- You agree to **resolve any disputes through arbitration** before taking any external action.
- You accept responsibility for any **chargeback fees, collection costs, and legal expenses** incurred due to violation of this agreement.

“Customer agrees that any chargeback filed after service is dispatched or completed will result in a minimum \$3,500 recovery claim or the maximum allowed by law.”